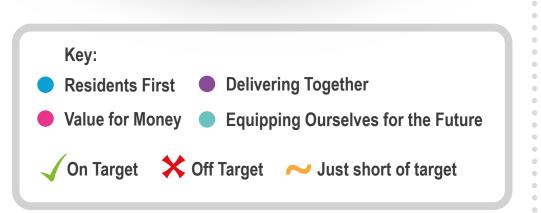
Performance Infographic Summary







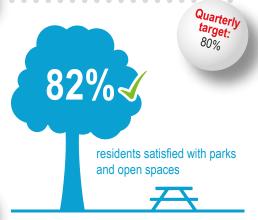






Annual







Level of staff turnover - % of staff voluntary turnover



Quarterly target: 27%

Annual target: £840,000

level of external investment secured to support the improvement and development programmes for the town centres

£888,118 ✓

Quarterly target. 30% 30.9% digital transactions carried out through the council's website

Quarterly target: 70% 72% resident satisfaction with service

received from the council



Best unitary in country Annual target: 200 - 210 council unit cost compared to other unitary council (annual measure)

> Quarterly target: 48% 61% resident satisfaction with the quality of the roads

volunteers supporting council services

Quarterly target: 83% 89% number of first time contact resolutions

Annual target: 460 new people receiving Telecare

42%

Quarterly target: 7 days **6.55** ✓ working days lost to sickness per headcount

permanent admissions to residential or nursing care for those over 65